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## The Code of Ethics of Social Workers and Social Welfare Workers Polish Federation of Association of Social Workers and Social Welfare (temporary)

Social workers and employees of Social Welfare, hereinafter referred to as Employees, affiliated the Polish Federation of Trade Union of Social Workers and Social Assistance - with the aim of helping the actualization of professional values and universal ethical values, accept this Code and seek in your daily proceedings to implement its provisions.

## Section I General attitude and the treatment of employees.

- 1. Employee morale should be characterized by high personal and professional;
- 2. The duty of an employee is having and improvement of professional skills;
- 3. The employee shall use in their work the knowledge, skills and values underpinning social work;
- 4. An employee is obliged to follow the professional activities of the principle of good customer and the protection of his dignity;
- 5. The employee is obliged to oppose inhumane or discriminatory practices of a person or group of persons;
- 6. An employee shall provide assistance and support to the best of its knowledge;
- 7. An employee may not use business contact for their own benefit;
- 8. The employee should adhere to the principle that the prime of his professional duty is to help solve problems of vital customer and strive to become independent;
- 9. The employee is obliged to resist pressure from the outside, which would impose measures that are contrary to the principles of this Code.

## Section II Employee ethical responsibility to the client.

- 1. The employee is obliged to respect the dignity of the client and its right to self-determination:
- 2. An employee is obliged to equal treatment of customers, regardless of age, sex, marital status, sexual orientation, nationality, religion, political beliefs, health status, race, skin color and other preferences and personal qualities;
- 3. The employee is obliged to demonstrate commitment to comprehensive customer support in solving the problems of life, and use this to their knowledge, professional skills and competence;
- 4. An employee should according to the client's capabilities strengthen its efforts to become independent life;
- 5. The employee is obliged to provide the customer with full information on available services;
- 6. The employee must be consulted colleagues and superiors if it is in the vital interest of the client;
- 7. An employee with the consent of the client has the right to cease to provide assistance, when provided for by law have been exhausted benefits or where such benefits are no longer needed;

- 8. The employee is obliged to maintain the confidentiality of information obtained from the customer in the course of professional activities;
- 9. The employee has the right without the consent of the client communicate confidential information only when justified by important considerations professional or as a right.

## Section III Ethical responsibility to the employee's coworkers.

- 1. In their dealings with co-workers should: respect their knowledge and experience; in the evaluations of colleagues guided by objectivity; in the case of co-workers violate the principles of this Code, take a critical position in an appropriate way to resolve the existing problems;
- 2. The employee should work with other employees to make the best performing professional duties;
- 3. The employee must resolve conflicts with co-workers without harm to the client.
- 4. The duties of the employee is to prevent situations of violations of the rights and dignity of other employees.

## Section IV Ethical responsibility the employee to the employer.

- 1. The employee should observe the commitments made to the employing institution;
- 2. The worker should strive to improve the functioning of the institutions in which does the work and improve the efficiency of utilization of the benefits;
- 3. The employee should remain loyal to the society and the public good, and any abuse of it employing disclose in an appropriate manner prescribed by law.

## Section V Ethical responsibility of employees towards their profession.

- 1. The duty of an employee is reliable to practice and enhance knowledge and professional qualifications;
- 2. The duty of the employee to care for the integrity of the profession and proper rank and prestige of the profession;
- 3. The duty of the employee is to strive for the development of the profession.

#### Section VI Employee ethical responsibility to society.

- 1. The employee is obliged to act for the public good;
- 2. An employee is obliged to ensure that persons authorized to access the necessary services and life chances;
- 3. The employee should inspire and encourage changes in legislation conducive to the improvement of the living conditions of society and promote the ideas of iustice

and social welfare:

4. An employee should support the activities of local communities to social selfhelp and encourage others, including employee participation in shaping social institutions and in the development of social policy.

5. Employees should strive to rationally solve social problems.

# **Section VII Law ethical employees**

- 1. The employee has the right to respect and appropriate social prestige due to professional work and occupation;
- 2. The employee has a right to decent working conditions and remuneration;
- 3. The employee has the right to assertive action and association in order to defend their dignity and rights of workers.